

KEY INFORMATION

Ofqual have provided information for students that sets out how their grades were calculated this year and the options available if they believe their result was not properly produced, including access to appeal. The *National Careers Service Exam Results Helpline* offers advice each year for students who have not received the results they had hoped for. Ofqual will also make a helpline available to students and their parents or carers to talk about the appeals process and any other questions they may have about their results this summer.

This document is available on the school website – <https://www.slougheton.com/about/policies-and-procedures>

<https://www.gov.uk/guidance/your-results-what-next>

<https://www.gov.uk/government/publications/student-guide-to-post-16-qualification-results-summer-2020>

<https://www.gov.uk/government/publications/student-guide-to-appeals-and-malpractice-or-maladministration-complaints-summer-2020>

<https://www.gov.uk/careers-helpline-for-teenagers>

If you do not have the grades you need for entry requirements, the following routes are open:

- Speak to a member of staff in school today about your options. Do this using the enquiry form.
- Contact the university and college and explain your situation.
- If you still cannot get into your choice of university or college, contact the school at exams@slougheton.com about the possibility of appealing the grade – but this should be a last resort. Not all mock exam grades will provide sufficient evidence for an appeal so it is important you discuss this with us.
- If an appeal is not possible, you may want to consider resitting the exams in October 2020 (autumn exam series) or in summer 2021 exam series.

For most students neither appeals or resits will be desirable, as they will be able to progress onto further study, training or work.

Neither students nor parents can appeal grades directly to the exam board – this has to be done through the school, which is why the first step is always talking to your subject teacher.

Our appeals and complaints procedures can be found on the school's website.

KEY DATES

Please note that the dates below are deadlines for students to submit their requests to the Exams Officer (exams@slougheton.com)

Appeals

1st September 2020

Autumn 2020 Exam Entries

A Level : 1st September 2020

GCSE : 11th September 2020